

Guest Services

(General Requirements)

- Responsible to attend all designated cc meetings
- Return all convention-related inquiries or requests no later than 2-3 business days (if information needed will take longer, a courteous response/update is needed)
- Obtain approval for all letters and publications from the Board and 'cc' the Convention Coordinator before sending them out
- Notify Volunteer Coordinator of any volunteers needed

(Committee Specific Requirements)

- Work with Convention Coordinator to determine location of guest services for exhibit hall and entrances
- Determine time slots for guest services needs (Pre-Convention, During Convention, Post-Convention tear down, and Graduation)
- Work with Volunteer Coordinator to determine meals needed for volunteers
- Provide rules and guidelines to those serving as guest services and how to deal with violators
- Post-Convention send thank you notes to volunteers that served in your committee
- Post-convention sends any reports requested by Convention Coordinator or Board within 30 days of convention
- Let the Convention Coordinator know if you are willing to volunteer again. If not, obtain Board approval for your recommended replacement so that you may begin training them.